ARCHER DENTAL - ROSEDALE CLINIC

Last updated: December 2014



OVERALL

★★★★★★★☆ 9.3/10

Overall, how satisfied are you with Archer Dental (n=87)

LOYALTY

★★★★★★★☆ 8.8/10

How likely are you to recommend Archer Dental to family or friends who need similar treatment or care? (n=131)

APPOINTMENTS

EMAIL RESPONSIVENESS

100% of patients received a response within 24 hours.

CONVENIENCE

★★★★★★★☆ 9.0/10

How convenient was the appointment time? (132 reviews)

OFFICE

★★★★★★★☆ 9.4/10

How do you like the look and feel of the office? (87 reviews)

WAIT TIMES

******** 9.6/10

(130-133 reviews)

(98-99 reviews)

(90-102 reviews)

How satisfied are you with your wait time today? ? (88 reviews)

STAFF

FRONT DESK

Professional ★★★★★★★☆ 9.1/10 **★★★★★★★☆** 9.2/10 Helpful Friendly **★★★★★★★☆** 9.2/10

HYGIENIST

Professional ★★★★★★★☆ 9.2/10 Comfort/concern **★★★★★★★☆** 9.0/10 Friendly **★★★★★★★☆** 9.2/10 Clear **★★★★★★★☆** 9.0/10 Time spent **★★★★★★★☆** 9.0/10

ASSISTANT

(53-54 reviews) **Professional ★★★★★★★☆** 9.4/10 **Comfort care ★★★★★★★☆** 9.3/10 **★★★★★★★☆** 9.3/10 Friendly Clear **★★★★★★★☆** 9.1/10 **Time spent** (26 reviews) **★★★★★★★☆** 9.1/10

DENTIST

Professional ★★★★★★★☆ 9.4/10 Comfort concern **★★★★★★★☆** 9.3/10 Friendly **★★★★★★★☆** 9.4/10 Clear **★★★★★★★** 9.2/10 Time spent **★★★★★★★☆** 9.0/10

SERVICES

TREATMENT **★★★★★★★☆** 9.1/10

How satisfied are you with today's treatment? (127 reviews)

FEE FAIRNESS ★★★★★★★☆☆ 8.4/10

How fair were the fees for the services today? (78 reviews)